



A Quality Service Organization to Address Your JD Edwards Service Requirements

Oracle/JD Edwards-Focused Sales and Services Organization

Over 50 Professionals Serving the U.S., Caribbean and Latin America

Highly Qualified Professionals - MBA, CPA, CPIM, CMA

Over 140 customers in almost 20 Countries in the Americas

Extensive Multi-National, Multi-Site Experience

Solid Technology and Systems Integration Capabilities

Commitment to Customer Service

United States Operations

2600 Douglas Road
10th Floor - Suite 1000
Coral Gables, Florida 33134
305-567-3188 Telephone
305-567-9488 Facsimile

Caribbean Operations

250 Ponce de Leon Avenue
10th Floor - Suite 1000
Hato Rey, Puerto Rico 00918
787-281-8111 Telephone
787-281-6611 Facsimile

Latin American Operations

Oficentro Ejecutivo La Sabana
Torre #1-Cuarto Piso
P.O. Box 794 - 1007
San José, Costa Rica
+506-290-7494 Telephone
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Visit us on the web at:
www.premierway.com



Premier's SmartCommerce Delivers a 360° View of the Customer

- Provide internet-based customer self-service for order entry, order status, and production information
- Improve response to customer needs with immediate access to all relevant information
- Centralize customer information within one integrated solution
- Provide World-Class Customer Service
 - Rapid order processing across all sales channels
 - Real-time credit card authorization and settlement, inventory availability, order status
 - Next day delivery capabilities for orders
- Promote opportunities for cross and up-selling
- Reduce selling and procurement costs
- Enhance inventory control across multiple warehouses and retail stores
- Increase productivity of Customer Service Representatives (CSR's) in Call Center operations
- Streamline order fulfillment with integration of warehouse and shipping/logistics operations

SmartCommerce Components

eCommerce B2B and B2C	<i>Delivers a Microsoft .NET™ Web Storefront fully integrated with JD Edwards EnterpriseOne™ sales and distribution, back office, credit card processing and multi-carrier shipping solution.</i>
Enhanced Sales Order Management	<i>Enhances Call Center and Customer Service productivity for JD Edwards EnterpriseOne™ customers with significant enhancements to EnterpriseOne™ sales and distribution solution.</i>
Retail Point of Sale (POS)	<i>Provides Microsoft .NET™ Touch Screen Retail Point of Sale fully integrated with JD Edwards EnterpriseOne™ sales and distribution, back office, credit card processing and multi-carrier shipping solution.</i>
Credit Card Processing	<i>Delivers real-time credit card processing capabilities for JD Edwards EnterpriseOne™ leveraging VeriSign™ Payment Services, the worldwide leader in payment processing.</i>
Shipping/Logistics	<i>Integrates multi-carrier shipping station by ConnectShip™ and freight calculation capabilities into the JD Edwards EnterpriseOne™ and sales and distribution solution.</i>





Facts on Premier Group

Your Premier Way to Realizing Your Business Objectives

Premier Group (Premier) is a PeopleSoft® (JD Edwards Product Line) Channel Partner focused on serving customers in the U.S., the Caribbean and Latin America. Through our offices in the United States (Coral Gables, Florida), Puerto Rico (San Juan) and Costa Rica (San José), we provide comprehensive JD Edwards support services including implementation, project management, CNC consulting and software development in the Americas. The following highlights key aspects of our implementation services:

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Comprehensive Implementation Support- At Premier, we assist our customers with all aspects of their JD Edwards implementation requirements. Whether your organization's requirements include setting up the JD Edwards environment, training the project team, developing custom programs or overall project management, we can assist your organization meet its implementation objectives in a timely fashion and within budget.

Rapidly, Economically and Predictably- Our five step Express methodology for JD Edwards software implementation ensures that:

- Project scope and objectives are well defined
- Resource requirements, assumptions and risks are understood at the onset of the project
- Specific needs of your organization are understood and accounted for in the development of the solution.

Enterprise Structure Design- Premier's consultants can facilitate the design of your organization's financial infrastructure (chart of accounts, financial reporting requirements, and management reporting) in a way that not only takes full advantage of the JD Edwards software but improves the information flow across all areas of your organization.

Technical Consulting- Premier's consultants can assist your organization with all aspects of EnterpriseOne™ Toolset development to support complete development of application modules not provided by JD Edwards, enhancements to EnterpriseOne™, data conversion, interfaces and reporting.

Complete Project Management- Utilizing a full set of automated tools for process and project management, communications, status reporting and issue resolution, we can take all the guesswork out of managing complex information technology projects. This allows your organization to focus on key areas that bring the most value to projects of this nature – understanding of the business, its requirements, and how to best utilize the new JD Edwards software.

Experience- All Premier consultants are JD Edwards-trained and possess significant experience implementing JD Edwards software. Through their detailed knowledge of the application software, our consultants can provide the required insight to properly design and configure the highly-flexible JD Edwards software solution to address your organization's business requirements. Additionally, the large majority of our consultants are proficient in both English and Spanish.

Helping our clients achieve their goals and realize the associated benefits of new information technology is our number one objective.